STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	IL6007330	A. BUILDING: _____ B. WING _____	C 03/05/2015

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
TIMBERCREEK REHAB & HEALTHCARE CENT	2220 STATE STREET PEKIN, IL 61554

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S9999	Final Observations Statement of Licensure Violations: 300.610a 300.1210d)6 300.2210a)b)2 300.3240a Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents Section 300.2210 Maintenance a) Every facility shall have an effective written plan for maintenance, including sufficient staff, appropriate equipment, and adequate supplies. b) Each facility shall:	S9999	Attachment A Statement of Licensure Violations	

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2) Maintain all electrical, signaling, mechanical, water supply, heating, fire protection, and sewage disposal systems in safe, clean and functioning condition. This shall include regular inspections of these systems.

Section 300.3240 Abuse and Neglect
a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident

These requirements are not met as evidenced by:

Based on observation, interview, and record review the facility failed to maintain the temperature of hallway heaters to prevent a thermal hazard to independently mobile residents. This failure resulted in R4 sustaining a burn with blister to the left elbow on 1/13/15. The facility also failed to develop and implement policies and procedures following R4's burn to ensure hallway heaters no longer posed a thermal hazard. These failures have the potential to affect four of five residents (R1, R3, R4, R5) on the sample reviewed for thermal hazards and 94 residents (R6-R99) on the supplemental sample.

Findings include:

On 3/3/15 at 4:20a.m. during a tour of the facility, a wall heater located on the C100 hall across from C106 was attached to the wall approximately three feet high, at about the same height as a hand rail. The heater was hot to the touch, and the housing of the heater was loose making it accessible to anyone in the hall. A heater located across from room C103 felt even hotter than the first.

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On 3/03/15 at 5:40a.m. E1 (Administrator) stated the facility had one resident who was burned by one of the hallway heaters, "...about one month ago..." R4 had received a burn after, "R4 put an arm on the heater in the hallway and got some redness from that."

An incident final investigation dated 1/14/15 states, "R4 was found to have a small blister on R4's left elbow during R4's shower...R4 has a tendency to wheel self up toward the wall heaters and laying R4's arm on it" The incident report states, "R4 often roams around the building of R4's own free will. In order to prevent reoccurrences R4 will be closely monitored by staff while in the hallways and removed from potential hazardous situations. Maintenance also checked the heaters to make sure they are functioning properly."

A nurse's note dated 1/13/15 at 8:00p.m. states, "R4 found to have a burn with blister on left elbow during shower. Area 9cm (Centimeters) by 5cm with blister in the center...R4 has a habit of wheeling self in wheelchair up to the wall heater and laying R4's arm on it."

On 3/03/15 at 8:45a.m. E11 (Maintenance person) used an infrared-thermometer to check the temperatures of the wall heaters in the four C-wing halls and the four B-wing halls. E11 stood in front of a heater located next to room C105 then pointed the infrared-thermometer at the heater approximately two inches from the heater, which registered 141 degrees Fahrenheit. E11 verified the reading by feeling the wall with a bare hand, which felt neither hot nor cold, then measured the temperature of the wall using the infrared-thermometer which measured the wall as 79 degrees Fahrenheit. E11 then rechecked the

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temperature of the wall heater, which remained 141 degrees Fahrenheit. E11 measured the temperature of the wall heater located next to room C206 which measured 160-162 degrees Fahrenheit. E11 stated, "That one seems pretty hot." E11 continued measuring the temperatures of all the wall heaters in the facility. The heater across from room C106 measured 145 degrees Fahrenheit. The heater across from room B303 measured 148 degrees Fahrenheit. The heater next to the men's restroom on the B100 hall measured 143 degrees Fahrenheit. The heater next to room B405 measured 173 degrees Fahrenheit. The heater next to room B106 measured 150 degrees Fahrenheit.

On 3/03/15 12:55p.m. E5 (Dietary Manager) instructed E11 on calibrating a stem thermometer using a cup of ice and water in order to compare the temperature readings of the infrared-thermometer. E11 placed the stem thermometer and also a digital thermometer in a cup filled with ice and a small amount of water. E11 verified the digital thermometer read 32.3 degrees Fahrenheit, the stem thermometer read 32 degrees Fahrenheit and the infrared-thermometer read 32 degrees Fahrenheit.

The facility's Infrared-Thermometer instruction manual dated 10/2002 states, "Infrared thermometers measure the surface temperature of an object...To measure a temperature, point unit at object and pull the trigger."

On 3/03/14 at 8:35a.m. E11 stated that after R4 had been burned 1/13/15, E11 and E19 (Maintenance Director), "...checked all the C-wing hallway heaters. They were all working properly, not blowing any hotter than suppose too." E11

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stated E19, "...usually wrote some sort of report about how E19 fixed something or what E19 did to repair equipment." E11 was unable to provide documentation that E11 and E19 adjusted the temperature of the wall heaters.

On 3/03/15 at 6:30a.m. R4 was self-propelling a wheelchair in the dining room. R4 was able to remember that R4 received a burn to R4's left arm on the heater, "by room 6."

On 3/03/15 at 1:10p.m. R22 stated, "The registers are warm, too warm for someone older."

On 3/03/15 at 1:25p.m. R10 stated, " I have never touched the registers because I was told by the CNAs (Certified Nurse Aides) and nurses not to touch them because I could get burned."

On 3/03/15 at 1:00p.m. E13 (Licensed Practical Nurse) stated, "I keep an eye on them (residents) to make sure that when people sit in front of the grill to watch out for them so they don't get burned..."

On 3/03/15 at 12:55p.m. E20 (Licensed Practical Nurse) stated, " The B400 hallway heater gets hot by where I park the med cart."

On 3/03/14 at 1:15p.m. R65 stated, "Sometimes they (staff) park the (mechanical) lift next to the heater in the hallway by my room. It gets really hot and when they bring it in the room, sometimes they have to let it cool off before they can use it," on R65.

On 3/03/15 at 1:20p.m. R5 stated, "I've noticed that some of the heaters in the hall get very warm."

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S9999	Continued From page 5 On 3/04/15 9:30a.m. R69 stated, "I have touched the register before. I didn't get burned but thought it was pretty hot." On 3/04/15 at 8:30a.m. E1 (Administrator) stated the facility had no documentation the wall heaters had been adjusted after R4's burn on 1/13/15. E1 also stated the facility was, "...periodically temping the heaters but there is no documentation for that." E1 stated, "The temperature of the heaters should be 120 degrees or less." On 3/03/15 at 2:00p.m. E2 (Director Of Nurses) provided documentation that there were 98 independently mobile residents in the facility at the time of the survey. B	S9999		