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	IL6003529	A. BUILDING: _____ B. WING _____	04/09/2015

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S9999	Final Observations Statement of licensure violations Section 300.7050 Staffing a) The unit shall have a full-time unit director. 3) The unit director shall have documented course work in dementia care and ability-centered care, and shall meet at least one of the following requirements: A) Have an associate's or a bachelor's degree and/or be a registered nurse and have at least one year of experience working with persons with Alzheimer's disease and other dementia; or B) Have a minimum of 5 years of experience working with persons with Alzheimer's disease and other dementia, at least two years of which are management experience working with persons with Alzheimer's disease and other dementia. b) The unit shall have assigned, consistent staff. There shall be enough staff to meet the scheduled and unscheduled needs of each resident, as defined in the care plan, taking into account the purpose of the setting, the severity of dementia, and the resident's physical abilities, behavior patterns, and social and medical needs. This requirement was not met as evidenced by: This failure resulted in two deficient practice statements. 1. Based on interview and record review the facility failed to employ an Alzheimer's unit coordinator with the required qualifications. This has the potential to affect four residents (R4, R9, R12, R15) in the sample and twenty four residents (R25, R26, R36, R37, R38, R39, R40, R41, R42, R43, R44, R45, R46, R47, R48, R49, R50, R51, R52, R53, R54, R55, R56, R57) on the supplemental sample who reside on the Alzheimer's unit.	S9999	Attachment A Statement of Licensure Violations	

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Findings include:
The Facility's Nursing Monthly Schedule, dated 9/3/14, documents that E9 (Licensed Practical Nurse/Alzheimer's Unit Coordinator) began working as the Alzheimer's Unit Coordinator on 9/20/14 and on 4/9/15 at 11:15 a.m., E2 (Director of Nursing) confirmed E9's start date as Alzheimer's Unit Coordinator.
On 4/8/15 at 1:55 p.m., E1 (Administrator) stated, "(E9) has worked here since 1998. Prior to the Unit Coordinator job, (E9) worked as a full time 2nd shift floor nurse. (E9) has not had any management positions. (E9) does not have an Associate's or Bachelor's degree." E1 also confirmed that the facility does not have a policy regarding the Alzheimer's Unit Coordinator's requirements.
E9's Application for Employment, dated 12/28/01, documents that E9's education background only includes a diploma in nursing and a diploma in cosmetology.

2. Based on record review, observation, and interview the facility failed to meet minimum staffing required for the first and third shift direct care staff for 15 days and nights of 15 reviewed. This has the potential to affect four residents (R4, R9, R12, R15) on the sample and twenty four residents (R25, R26, R36 through R57) on the supplemental sample who reside on the Alzheimer's Unit.
An undated facility's Staffing Ratio for the Alzheimer's Unit Policy documents, "(Alzheimer's Unit) is a 29 bed unit...The minimum and maximum staffing ratios for the Unit are as follows: 6 a.m. to 2 p.m.: (Minimum staffing) The unit is staffed by at least three CNA's (Certified Nursing Assistant) and one LPN (Licensed Practical Nurse\RN (Registered Nurse for a ratio of one licensed/certified staff member to 7.25

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residents...10 p.m. to 6 a.m.: (Minimum staffing) The Unit is staffed by at least two CNA's and one LPN\RN for a ratio of one licensed\certified staff member to 9.6 residents."
On 4-6-15 through 4-9-15, two CNA's were observed working on first shift (6 a.m. to 2 p.m.) on the Alzheimer's Unit.
A facility's Daily Hours Posting dated 3-22-15 through 4-5-15, documents two CNAs on duty from 6 a.m. to 2 p.m. and one CNA on duty from 10 p.m. to 6 a.m. for 15 of 15 days/nights reviewed for staffing on first and third shift.
On 4-8-15 at 1:38 p.m., E2 DON (Director of Nursing) stated, "I do the scheduling for the nursing staff on the "Unit"...I always schedule two CNA's for first shift (6 a.m. to 2 p.m.) and one CNA for third shift (10 p.m. to 6 a.m.)."
On 4-8-15 at 1:43 p.m., E1 Administrator stated, "We follow the Policy I gave you as far as staffing on the Alzheimer's Unit...there is suppose to be three CNA's and one LPN\RN at minimum on first shift daily and two CNA's and one LPN\RN on third shift daily...I am aware we only have two CNA's on first shift daily and one CNA on third shift daily."

(B)
Section 300.7030 Ability-Centered Care
a) Ability-centered care programming, also called activity-focused programming, recognizes the resident's abilities and competencies in care planning. Tasks are adapted and modified to provide for the resident's involvement at the maximum level of the resident's ability. Ability-centered care programming embraces the following concepts: activities are every event, encounter, and exchange with a staff member, volunteer, relative, or other individuals; activities are redefined as traditional (i.e., work related,

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recreational) and nontraditional (i.e., bathing, eating, walking); both independent and structured events are used.
This requirement is not met as evidenced by:
Based on observation, interview, and record review the facility failed to provide required number of hours of therapeutic based activities for the Alzheimer's Unit. This has the potential to affect four residents (R4, R9, R12, R15) on the sample and twenty four residents (R25, R26, R36 - R57) on the supplemental sample that reside on the Alzheimer's Unit.

Findings include:

A facility's undated Special Care Unit Therapeutic Programming policy documents, "First, a Special Care Unit is "special" because it provides daily therapeutic programming."

The facility's undated Special Care Unit Mission Statement documents, "We believe that the development of a safe, home-like environment, coupled with individually designed therapeutic programming, are the cornerstones to the achievement of our goal...It is our policy to maintain a comfortable and harmonious living environment with Alzheimer type residents who participate in, and benefit from, the therapeutic activity program and ADL (Activities of Daily Living) programs. Admission Criteria, Residents should be able to benefit from the "Resident Activity Program" designed to maximize resident's individual strengths and abilities in a success-oriented environment...residents should be able to participate in at least three activities per day on a consistent basis...Activities: The activity calendar for the current month is representative of activities held every month...each day lists the special activities;

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activities that occur each and every day.

On 4-6-15 at 9:16 a.m., the facilities Special Unit's activity calendar was posted in the hall close to the dining room. The calendar posted documented, 4-6-15, 9:00 a.m., Daily News/Religion...10:00 a.m., Sound of Music...1:30 p.m., Movie; On 4-7-17, 10:00 a.m., Daily News/Religion...11:00 a.m., Look in Good...1:30 p.m., Craft time...3:30 p.m. Stretches; On 4-8-14, 9:30 a.m., Devotions...10:00 a.m., Movies...10:30 a.m., poems...1:00 p.m. Short Stories.

On 4-7-15 the newspaper was read at 10:15 a.m. and was finished at 10:25 a.m. On 4-7-15 from 1:00 p.m. to 3:00 p.m., based on 15 minutes or less observation intervals, no activities were observed. On 4-8-15, a movie was playing for eight residents at 10:00 a.m., and the newspaper was read at 11:00 a.m. to five residents. On 4-8-15 from 1:00 p.m. to 3:00 p.m., based on 15 minutes or less observation intervals, no activities were observed. R4, R9, and R12 were not observed attending or receiving any activities on 4-6-15 through 4-8-15.

On 4-8-15 E16 Activity Aide stated, "I work as an activity aide from 9:00:a.m. to 2 p.m...There is no activity aide after 2 p.m. on the days I work...We do what we can when we can...I try to leave books and magazines out for residents after I leave...I wanted to get someone to sing this afternoon but had paperwork to do instead...I can't go by the activity calendar because I don't have enough time with paper work to do...I can't do activities at 1:30 p.m. because I take my lunch then and I am off work at 2 p.m."

On 4-8-15 at 11:59 a.m. E6 Activity Director

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stated, "We have one activity aide a day...(E16) works from 9 a.m. to 2 p.m. with a half hour lunch (four and one half hours a day)...the other activity aide (E23) works from 8 a.m. to 4:30 p.m. with an hour lunch...The activity aide's do all the work on the unit since I do the activities for the rest of the building...on the first Wednesday of every month a church band comers out and that Unit participates in the evening...otherwise we don't have activities in the evening except maybe on holidays."

(B)

Section 300.7040 Activities
d) Activity programming shall be planned and provided throughout the day and evening, at least 7 days a week for an average of 8 hours per day.
e) Activities shall be adapted, as needed, to provide for maximum participation by individual residents. If a particular resident does not participate in at least an average of 4 activities per day over a one-week period, the unit director shall evaluate the resident's participation and have the available activities modified and/or consult with the interdisciplinary team.
This requirement is not met as evidenced by:

Based on observation, interview, and record review the facility failed to provide required number of hours for activities for the Alzheimer's Unit. This has the potential to affect four residents (R4, R9, R12, R15) on the sample and twenty four residents (R25, R26, and R36 - R57) on the supplemental sample that reside on the Alzheimer's Unit.

Findings include:

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A facility's undated Special Care Unit Therapeutic Programming policy documents, "First, a Special Care Unit is "special" because it provides daily therapeutic programming."

The facility's undated Special Care Unit Mission Statement documents, "We believe that the development of a safe, home-like environment, coupled with individually designed therapeutic programming, are the cornerstones to the achievement of our goal...It is our policy to maintain a comfortable and harmonious living environment with Alzheimer type residents who participate in, and benefit from, the therapeutic activity program and ADL (Activities of Daily Living) programs. Admission Criteria, Residents should be able to benefit from the "Resident Activity Program" designed to maximize resident's individual strengths and abilities in a success-oriented environment...residents should be able to participate in at least three activities per day on a consistent basis...Activities: The activity calendar for the current month is representative of activities held every month...each day lists the special activities; activities that occur each and every day.

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