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S 000	Initial Comments Complaint Investigations: #2348705/IL165666	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1010h) 300.1210b) 300.1210d)1) 300.1210d)2) 300.1210d)3) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including,	S9999	Attachment A Statement of Licensure Violations	

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S9999	Continued From page 1 but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification. (B) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered. 2) All treatments and procedures shall be administered as ordered by the physician. 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.	S9999		

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S9999	Continued From page 2 Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act) These requirements are not met as evidenced by: A. Based on interview and record review the Facility failed to monitor/assess and treat a wound and monitor the resident's overall condition related to wound infection for 1 of 3 residents (R4) reviewed for wounds in the sample of 9. This failure resulted in R4 developing a swollen leg on 9/12/23 with V22, Physician/Medical Director, prescribing an antibiotic on 9/14/23 which was not given for 5 days. There was no documented monitoring of R4's leg until 9/25/23 at which time, R4 had an infected necrotic left leg wound measuring 20 centimeters (cm) by (x) 12 cm x .6 cm and a necrotic left foot wound measuring 10 cm x 8 cm x diameter 0.9 cm requiring surgical debridement by V31, Wound Physician. Subsequently, there was no monitoring of R4's medical condition while receiving antibiotics for his wound infection including vital signs from 10/2 through 10/9/23. On 10/9/23, R4 was sent to the hospital and admitted with sepsis and expired on 10/13/23 from septic shock and bacteremia. B. Based on interviews, and record reviews the facility failed notify the physician of changes related wound infections including failure to give medications and treatments as ordered for 1 of 3 residents (R4) reviewed for notification in the sample of 13. This failure resulted on 10/9/23, R4 was sent to the hospital and admitted with sepsis and expired on 10/13/23 from septic shock and	S9999		

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S9999	Continued From page 3 bacteremia. C. Based on interview and record review the facility neglected to ensure residents were receiving timely assessment, monitoring, and treatment to address wounds and wound infections for one of three residents (R4) reviewed for neglect in the sample of 13. This failure resulted in R4 not receiving an antibiotic as ordered on 9/14/23 which delayed treatment of an infection, not receiving ordered wound treatments, not having timely assessments, and monitoring of his left leg which resulted in the development of two large infected necrotic wounds, and not monitoring the overall condition of R4 during his treatment of the infection. On 10/9/23, R4 was sent to the hospital and admitted with sepsis and expired on 10/13/23 from septic shock and bacteremia. Findings include: R4's September 2023 Physician Order Sheet, POS, documents R4 has diagnoses of a Cerebral Infarction due to unspecified occlusion or stenosis of unspecified cerebral artery; Generalized anxiety disorder; Alcohol abuse, insomnia; Anemia; hyperlipidemia; Vitamin deficiency; Hypertension, Schizoaffective disorder; Major depression disorder, and other skin changes. R4's Care Plan with a Focus Area of Skin: documents, "(R4) is at risk for skin complications related to Anemia, psychotropic medications. (R4) has no open areas to skin. Date 7/21/2023. (R4) has open areas, are to left lower leg and left dorsal foot dated, 9/21/2023. No open area was documented in the Care Plan before 9/21/2023.	S9999		

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S9999	Continued From page 4 R4's Minimum Data Set (MDS) dated 7/27/2023 documents R4 was cognitively intact for decision making. R4's Nurse's Note, dated 9/12/2023 at 11:34 AM. documented "Late Entry: Note Text: Resident noted with swollen lower left leg. MD (Medical Doctor) notified new order venous doppler lower left leg." R4's Nurse's Notes dated 9/12/2023 at 1:56 PM, Note Text, "Medical diagnostic services arrived. Venous doppler lower leg completed." R4's Nurse's Notes dated 9/14/2023 at 2:15 PM Note Text: "Medical diagnostic faxing results of venous Doppler lower leg." R4's Radiology Results dated 9/13/2023 document "Left lower extremity venous doppler ultrasound, Reason: Swelling, left lower leg. Findings: There is no intraluminal filling defect demonstrated. Findings: Negative for DVT (deep vein thrombosis)." R4's Nurse's Notes dated 9/14/2023 at 3:12 PM, "Note Text: results negative for DVT (deep vein thrombosis), Doctor notified, new order cefixime (antibiotic) 200 milligrams (mg) by mouth two times a day for 10 days." There was no documentation on R4's September 2023 Medication Administration Record (MAR) for cefixime 200 mg by mouth two times a day, for 10 days with a start date of 9/14/2023. There was no documentation R4 started receiving this medication on 9/14/23. There was no documentation V22, R4's Physician, was notified of why R4's antibiotic was	S9999		

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S9999	Continued From page 5 not initiated on 9/14/23. On 11/7/2023 at 1:15 PM, V18, Licensed Practical Nurse (LPN) stated, "When I talked with (V17, Nurse Practitioner) she gave me an order and I received the order for the antibiotic (cefixime) but when I went to put it on the system, I got a red flag because of possible drug allergy, and I could not enter the medication in the system. I called (V17) back to let her know what was going on and I told (V7), Wound Nurse that I could not put the order in and (V7) told me not to worry about and he would take care of it. I only did treatment on (R4's) leg once before it had opened up. The wound actually started on his foot. Any wound notes would be documented in the Nurse's Notes." There was no documentation on R4's September 2023 MAR, that R4 received Cefixime, 200 mg, twice daily from 9/14 through 9/19/23. This would be 10 doses of antibiotic. R4's Nurse's notes do not document any communication/notification to V22 (Medical Director) regarding R4 not receiving cefixime from 9/14 through 9/19/23. R4's Nurse's Notes dated 9/19/2023 at 11:48 AM, documents, "The system has identified a possible drug allergy for the following order: Cefixime Oral Tablet chewable, give 200 milligrams (mg) two times a day for to promote wound healing for 10 days." On 10/31/2023 at 11:01 AM, V7, Wound Nurse stated, "I was out the week of 9/14/2023 and I only remember vaguely of what happened. In our computer system PCC (Point Click Care) if an allergy pops up the system will not let you enter	S9999		

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S9999	Continued From page 6 that particular order, and it is not transferred to the MAR. We were waiting for confirmation from the physician because of the drug allergy. Again, I vaguely even remember that week. I would expect all notes and wound notes and descriptions and doctor conversations to be documented in the Nurse's Notes. I can see there are no notes for the reason the antibiotic was not given timely." R4's Nurse's Notes does not document any wound notes or description of R4's left leg from 9/12/2023 to 9/19/2023. R4's Nurse's Notes dated 9/19/2023 at 11:54 AM, Late Entry: Note Text: "Resident has discoloration to left lower leg and weeping dorsal left foot. Resident states he does not know how his leg became discolored. MD (Medical Doctor) notified new order resident started on Cefixime 200 mg BID x 10 days to promote wound healing." This Nurse's Note was created on 9/26/2023 as a late entry at 11:58 AM by V7, Wound Nurse. R4's September 2023 MAR documented R4's antibiotic order for Cefixime oral tablet chewable, 200 mg, give 200 mg by mouth two times a day to promote wound healing for 10 days. This was the same order which was given by V22 on 9/14/2023. R4's original order was not initiated and therefore, the antibiotic was not started, and was reordered again on 9/19/23. On 10/31/2023 at 12:55 PM, V30, Pharmacist stated, "We did not receive any order for cefixime until 9/19/2023 and then we filled that order. I looked at all of the faxes and orders and we did not receive this order until 9/19/2023. I do not have an order for cefixime on 9/14/2023."	S9999		

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S9999	Continued From page 7 R4's Nurse's Notes dated 9/23/2023 at 7:28 PM, documents, Note Text, "Cefixime oral started on this day due to medication in refrigerator, not aware that medication was in refrigerator." R4's Medication Administration Records (MAR) for September 2023 documents Cefixime was given on 9/19/2023 at 8 AM, but no dose was given at 8 PM. On 9/20/23, R4 missed his 8:00 PM dose. On 9/30/23, R4 missed both his 8:00 AM and 8:00 PM dose. On 10/27/2023 at 2:37 PM, V18, Licensed Practical Nurse (LPN) stated, "I saw (R4) had an order for the antibiotic and I was looking everywhere for it and could not find it. The POS documents an oral tablet chewable. I called the pharmacy, because I could not find it anywhere and they said the medication had been delivered. Finally, we figured out the medication was not in a pill form but rather it was in a liquid. There was a delay in the medications because of the confusion and the order did not say it was in liquid form, but rather oral form and it was in the refrigerator." There was no documentation in R4's medical record from 9/19 to 9/25/23 as to the condition of R4's leg. There was no documentation of R4's physician, V22, being notified that R4 missed 10 doses of Cefixime from 9/14 through 9/19/23. R4's September 2023 MAR documented R4's antibiotic order for Cefixime oral tablet chewable, 200 mg, give 200 mg by mouth two times a day to promote wound healing for 10 days. This was the same order which was given by V22 on 9/14/2023. R4's original order was not initiated	S9999		

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S9999	Continued From page 8 and therefore, the antibiotic was not started, and was reordered again on 9/19/23. There was no documentation in R4's medical record that V31, Wound Physician, was notified of the deterioration R4's left leg. R4's Nurse's Notes dated 9/25/2023 at 12:07 PM, "Late Entry: Note Text: MD (Medical Doctor) notified r/t (related to) left lower leg deteriorating. Awaiting orders." R4's Wound Evaluation and Management Summary Report dated 9/25/2023 (11 days later) documents "Patient has wound on his left anterior leg, left dorsal foot. Etiology (quality: infection), Wound of the left, anterior leg full thickness, etiology: Infection, duration: less than 7 days; wound size Length 20 x width 12 x Diameter 0.6 centimeters (cm), Surface area 250.00 CM2; exudate moderate serous, thick adherent devitalized necrotic tissues: 100 %. Dressing treatment plan Sodium hypochlorite solution (Dakin's) apply twice daily for 30 days: ½. Secondary dressing (s) Gauze roll (kerlix) 4.5 inches apply twice daily for 30 days." A surgical excisional debridement procedure was performed that day to the left, anterior leg. The Report also documents a wound of the left, dorsal foot, Etiology (quality) infection, full thickness, etiology: Infection, duration: less than 7 days; wound size length 10 x width 8 x diameter 0.9 cm, exudate: moderate serous, thick adherent devitalized necrotic tissues 100%. Primary dressing Sodium hypochlorite solution (Dakin's) apply twice daily for 30 days, Secondary dressing gauze roll (kerlix) 4.5 apply twice daily for 30 days. Recommendations: Antibiotic choice Bactrim DS (double strength) 1 tablet by mouth two times a day for 14 days. A surgical excisional	S9999		

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S9999	Continued From page 9 debridement procedure was performed that day to the left dorsal foot. On 11/3/2023 at 11:18 AM, V31, Wound Doctor stated, "By the time I was notified of (R4's) wound it was already really bad. I am not sure why they even waited so long for me to see him. The size of this wound was not something that would just appear overnight. His whole left leg was a big bag of pus. I had never seen anything like it. I started seeing him and ordered a culture and was trying to treat it. I only saw him twice and I was supposed to see him again, but he was out at the hospital at that time. I would expect that all my orders to be followed including medication, monitoring, vital signs, temperatures all of that should have been done. If temperatures were being done it could have been an indication that the infection was progressing, and he could have been sent out sooner. I think in this case there was a delay in treatment. I remember even speaking with V2 (Director of Nursing-DON) about how bad the wound was on (R4) and to watch for signs of infection. The facility should have been monitoring (R4) more closely." R4's Nurse's Note dated 9/26/2023 at 2:58 PM, "Note Text: MD was notified of open area to left lower leg and dorsal foot new orders Bactrim DS (double strength) BID (two times a day) x 14 days, and Clean open areas with wound cleaner apply soaked Dakin's 1/2 strength 4x4 to wound bed and cover with ABD (abdominal gauze pad) and kerlix BID x 14 days." R4's September 2023 Treatment Administration Record (TAR) documents an order for Dakin's (1/2 strength) external solution (sodium hypochlorite), Apply to left leg and foot topically two times a day related to other skin changes for	S9999		

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S9999	Continued From page 10	S9999		

14 days." R4's September 2023 TAR documents R4 did not receive this treatment at 5:00 PM on 9/27, 8:00 AM and 5:00 PM on 9/28 and 9/29 and at 8:00 AM on 9/30/23. The order regarding a 4 x4 to R4's wound bed and cover with ABD and kerlix BID x 14 was not transcribed to R4's September 2023 TAR and therefore was not documented as completed.

R4's October 2023 TAR, documented an order for Dakin's (1/2 strength) external solution (sodium hypochlorite), apply to left leg and foot topically two times a day related to other skin changes for 14 days. There was no documentation R4 received this treatment at 8:00 AM on 10/1 and on 10/5/23 at 5:00 PM. The order regarding a 4 x4 to R4's wound bed and cover with ABD and kerlix BID x 14 was not transcribed to R4's October 2023 TAR and therefore was not documented as completed.

There was no documentation in R4's medical record that V22 or V31 were notified that R4 did not receive the treatments in September and October 2023.

R4's Wound Evaluation and Management Summary Report dated 10/2/2023, documents, "Patient has wounds on his left anterior leg; left dorsal foot; right second toe. At the request of the referring provider, V22, Medical Director, a thorough wound care assessment and evaluation was performed today. He has condition(s) as listed above. Details about current wound(s) and any skin conditions are outlined below. There is no indication of pain associated with this condition. (Site 1 was not documented), Focused Wound Exam (Site 2); Wound of the left, anterior leg full thickness. etiology: Infection, duration: less than 13 days; wound size Length 15.5 x

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S9999	Continued From page 11 width 8 x Diameter 0.6 centimeters (cm), Surface area 124.00 CM2; exudate moderate serous, thick adherent devitalized necrotic tissues: 70 %, granulation tissues 30%. Dressing treatment plan Sodium hypochlorite solution (Dakin's) apply twice daily for 23 days: ½. Secondary dressing (s) Gauze roll (kerlix) 4.5 inches apply twice daily for 23 days." A surgical excisional debridement procedure was performed that day to the left, anterior leg. Site 3, Wound of the left, dorsal foot full thickness, etiology: Infection, duration: less than 13 days; wound size Length 5 x width 7.5 x Diameter 0.9 centimeters (cm), Surface area 37.50 cm2; exudate moderate serous, thick adherent devitalized necrotic tissues: Wound progress: improved by decreased surface area. Site 4: Arterial wound of the right, second toe full thickness. Etiology arterial, duration less than 2 days, wound size length 0.5 x width x1 x diameter 01.cm. Surface area .50 cm2, exudate moderate serous, granulation tissue 100%. Alginate calcium apply once daily for 30 days, Betadine apply once daily for 30 days. Secondary dressing Gauze roll (kerlix) 4.5 inches apply once daily for 30 days." R4's wounds were documented as improved evidenced by decreased necrotic tissue, and decreased surface area. However, R4 had a new wound to his right second toe. R4's October 2023 does not document any treatment regarding the new wound to R4's right second toe although V31 saw R4 on 10/2/23 and ordered Alginate calcium to be applied once daily for 30 days, Betadine applied once daily for 20 days with gauze roll (kerlix). There is no documentation that this treatment was being completed by the facility. R4's October 2023 POS documents an order for	S9999		

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S9999	Continued From page 12 Bactrim DS (double strength), oral tables 800-160 mg, 1 tablet by mouth two times a day, related to other skin changes for 14 days, with an order date of 10/3/2023. The MAR documents R4 did not receive the Bactrim on 10/5/23 at 8:00 AM. R4's Nurse's Notes dated 10/2/2023 at 12:56 PM, Note Text: "Call placed to (contracted lab company) r/t (related) results of wound culture collected on 9/27/23. Staff at (contracted lab company) informed this writer sample was destroyed due to no sticker on sample. This writer collected another sample with sticker in place and notified (contracted lab company) that wound culture was awaiting pick up. MD (Medical Doctor) notified no new orders at this time." R4's Lab Report with a collection date of 10/2/2023 documents the reported date of 10/5/2023 that a culture was received after a 14 day, delay due to the culture not collected timely. R4's Nurse's Notes dated 10/5/2023 at 12:13 PM, Note Text: "Received wound culture results facility medical team (V17) notified." R4's Nurse's Notes dated 10/5/2023 at 1:50 PM, Note Text: "Received wound culture results facility medical team (V17) notified." R4's Nurse's Notes dated 10/6/2023 at 2:00 PM, Note Text: "Culture faxed to (V22, Medical Director) office awaiting orders." R4's September and October 2023 MAR and TAR does not document any order for vital signs to be being taken daily or for R4 to be monitored for infection and antibiotic use. R4's vital signs were not documented in R4's	S9999		

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	IL6001341	A. BUILDING: _____ B. WING _____	C 11/09/2023

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S9999	Continued From page 13	S9999		

medical record every day for R4 even though he had an infection. For October 2023, R4's temperatures were taken on 10/1/2023 and 10/2/2023. No vitals were available from 10/3/2023 to 10/9/2023 in R4's medical record. No blood pressure, oxygen saturations, pulse, or temperature were documented for seven days prior to R4 going to the hospital.

R4's Progress Notes dated 10/9/2023 at 7:13 AM, "This nurse upon entering patient's room noted resident eyes closesd and restless. Spoke to resident good morning, resident moaning, noting being lethargic, decreased verbalization, no clear speech, mumbling. Resident baseline is alert and orientated x 3. Able to make needs known. Resident made no eye contact at this time. Does not verbalize and physical stimuli; notes pale color unable to obtain vitals, patient movements. Management team notified transferring resident to the hospital for evaluation. Facility medical team notified. Transferring resident to the hospital. Emergency Report given to nurse at hospital."

On 10/31/2023 at 10:33 AM, V6, Licensed Practical Nurse (LPN) stated, "(R4) was usually alert and oriented x 3. He transferred to my side of the building on Friday. On Friday he was doing good, sitting on the side of the bed, making jokes. The last time I saw him was on Friday around 3:20 PM and he was fine. I don't work the weekends and when I came in on Monday, he had a change of condition and I sent him out. Nobody told me anything about his decline and I don't know when it started but when I started my shift and went to say hello he was not responding. I immediately sent him out. Because I don't work the weekends, I did not do his wound treatments. We have a wound nurse, and he does the

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S9999	Continued From page 14 treatments. He had just recently been sent to my hall. (R4) was on the 300-hall before that. I am not sure how the wound even started." On 10/31/2023 at 9:24 AM, V21, Hospital Nurse stated, "When patients come into the hospital it is very important for us to know if they are not cognitively intact or confused, to know if this is the normal or if this not their normal, how long have they been like this. This is a good indicator of a stroke for example, so we need to know whenever there is an altered mental status. When (R4) arrived, he was not able to answer any questions and was not alert. We were told this was not his baseline and he is normally alert x 3. I personally called the facility to try and find out how long and when this condition started that he was no longer alert and orientated. I talked with 3 different staff members, and nobody could tell me the last time anybody laid eyes on him and how long he had been like this, when this started. I find this very concerning because staff should know these things." R4's Hospital Records dated 10/9/2023 at 9:12 AM, "78 year old male, NH (Nursing Home) resident with past medical history significant for HLD (hyperlipidemia), CAD (Coronary Artery Disease), HTN (Hypertension), psychiatric history, schizoaffective disorder, CVA (Cerebral vascular accident), (no motor deficits, baseline AO (alert and orientated) at baseline now x 1 on arrival, hypoglycemia with initial glucose recorded at 42, severe macrocytic anemia, hypotension, hypothermia and other lab findings, consistent with severe sepsis. On admission he was initially responding to painful stimuli only, now AO x 1, moving all extremities." R4's Admission Hospital Records document on	S9999		

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S9999	Continued From page 15 10/10/2023 at 9:00 AM, "(R4) is a 78-year-old male with history of hypertension, CAD, HLD, schizoaffective disorder, history of CVA. He was sent from nursing home yesterday with AMS (Altered Mental Status); it was reported that he is AAOx3 (alert and oriented times 3) at baseline and was AAOx1 prior to transfer. He also was hypoglycemic with Blood sugar of 42 and has been anemic with hypotension/hypothermic. On admission HG (hemoglobin) at 5.5, PH 7.1, LA was around 5, noted AKI with CR of 4.2 He is lethargic/sleeping and not much communicative. He has a bad wound over the left leg. His BP (Blood pressure) when I saw him this AM blood pressure was 102/51 (Normal 120/80). Reason for Admission: Shock." R4's Death Certification dated 10/13/2023 documents R4's cause of death as septic shock and bacteremia. On 10/26/2023 at 3:36 PM, V2, Director of Nursing (DON) stated "I am not aware of any issues with (R4's) wounds. After (R4) went out to the hospital we went through his medical records/chart, and everything was fine." On 11/3/2023 at 9:12 AM, V17, Nurse Practitioner stated, "If a resident has an infection/wound we would turn that over to the Wound Doctor and expect the facility to be following the Wound Doctor's orders. With any infections I would expect staff to actually be looking at the wound, applying the treatments, changing the dressings, monitoring the wound, taking vitals and temperatures every day to ensure and documenting in the TAR and watching for any changes. I cannot get into (R4's) chart from here as I am not at the facility, but if we sent an order, I would expect it be followed and communicated to	S9999		

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S9999	Continued From page 16 us if it was not given in a timely manner." On 10/25/2023 at 8:33 AM, V7, Wound Nurse stated, "(R4's) leg issue started as a bump and then an abscess. His foot was always dry, and he had bad dry skin. I am not sure what happened with his foot. I did not notice anything before he was sent out. I did his last treatment on Friday, and he was sent out to the hospital on Monday. When I am not here the floor nurse will do the treatments. I was not aware he was having any issues before he was sent out." On 11/3/2023 at 11:01 AM, V32, LPN stated, "I did wound treatments on (R4) over the weekend before he was sent out. I am not aware of any issues. I don't remember anything." On 11/9/2023 at 9:11 AM, V7 stated, "I was not here working when (R4) went out to the hospital so I cannot say what happened. I know, I get a lot of complaints from residents when I do not work but I cannot be here 24 hours a day, seven days a week. I have been told by the residents, multiple times that nobody is doing wound treatments over the weekends. I would consider missing wound treatments to be a bad thing and not good for the resident." V32, Licensed Practical Nurse (LPN) was documented as the charge nurse working on Saturday, October 7, and Sunday, October 8, 2023. The Facility's Skin Management: Pressure Injury Treatment/General Wound Treatment Policy with a revision date of January 2023 documents, "All nursing staff" are the responsible party. Document routine and PRN (As Needed) treatments in the treatment administration record	S9999		

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S9999	Continued From page 17 of the EHR (electronic health record). Document all significant observations in the Nursing Progress Note. Pressure injuries will be evaluated and the following areas documented weekly (minimum every 7 days): Location, Stage, Size: perpendicular measurement of the greatest extent of length and width of the injury using a disposable measuring device, Depth: insert sterile swab in wound and gloved finger at end, then measure in centimeters, Presence and location (based on the clock) of undermining/tunneling/ sinus tract; Exudate: type, color, odor, and approximate amount, Pain: nature and frequency, Wound bed: color and type of tissue/character including evidence of healing (granulation tissue) or necrosis, description of wound edges and surrounding tissue (rolled edges, redness, maceration, etc.) The Facility's Change of Condition Policy with a revision date of 1/2023 documents, "It is the policy of the facility, except in a medical emergency, to alert the resident, resident's physician, and resident's responsible party of a change in condition." The Facility Notification Intervention and Reporting Policy with a Revision date of 2/2020 documents, "The center will notify the resident's physician and the resident's representative whenever: there is a significant change in the resident's health, mental or psychosocial status there is a change in the resident's condition that although not significant is prudent to report using good nursing judgment. There is a need to significantly alter or discontinue treatment because of adverse consequences. Document in the nurse's notes: A description of the change in condition/incident/accident/unusual occurrence. Results of any assessment performed.	S9999		

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S9999	Continued From page 18 Description of any care or emergency measures performed. Notification of the physician including what was reported to the physician and physician response including whether new orders were received. Notification to resident and/or resident's representative. Follow up assessment and care as appropriate." The Abuse Policy 2022 documents "The facility affirms the right of our residents to be free from abuse, neglect, exploitation, misappropriation of property, deprivation of goods, and services by staff or mistreatment. The facility prohibits abuse, neglect, exploitation, misappropriation of property, and mistreatment of residents. In order to do so, the facility has attempted to establish a resident sensitive and resident secure environment. The purpose of this policy is to assure that the facility is doing all that is within its control to prevent occurrences of abuse, neglect, exploitation, misappropriation of property, deprivation of goods and services by staff and mistreatment of residents. The policy documents " Neglect means the failure to provide goods and services to a resident that are necessary to avoid physical harm, pain, or mental anguish. (42 CFR 483.5). Neglect means a facility's failure to provide, or willful withholding of, adequate medical care, mental health treatment, psychiatric rehabilitation, personal care, or assistance with activities of daily living that is necessary to avoid physical harm, mental anguish or mental illness of a resident." (AA)	S9999		